Client: Utah

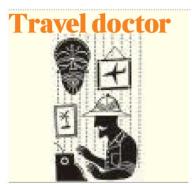
Source: The Times (Weekend)

Date: 26 February 2011

Page: 46

Reach: 466311 **Size:** 209cm2 **Value:** 6332.7





My mother has had wonderful holidays around the Italian Lakes, but with advancing age and decreasing mobility, she no longer has the confidence to travel alone. I have offered to accompany her for a week in June, staying in an hotel with lake frontage and within short walking distance of a small, pretty town. All the options I have seen charge excessive single supplements. A pool and gym would be nice, but a lake view, good food, gardens and easy walking for mother are priorities. This may be the last time that sheventures abroad. Robert Nutton, via e-mail

If you could travel in May you could both take advantage of one of Voyages Jules Verne's (0845 1667035, vjv.com) no single-upplement departures. The four-star Grand Hotel Cadenabbia stands on Lake Como's western shore, with the gardens of Villa Carlotta behind and views of Bellagio in front. It has smart rooms, a small pool and a restaurant with panoramic views. Seven nights' B&B in lake-facing single rooms, plus Heathrow flights, transfers and a cruise by private launch, costs £655pp. Go in June and the price rises to £865pp. Alternatively, Hotel Olivi is in the historical and traffic-free town of Sirmione, beside Lake Garda. Framed by a garden of olive trees, it promises a pool, American bar, health treatments and free afternoon tea. With BA flights to Verona, transfers and a week's B&B in two single rooms, the cost is £805pp in June through Real Holidays (020-73593938, realholidays.co.uk).

Q We stayed at the Ibis Bradford Shipley and complained that there was no soap in

the bathroom. We were told that the usual small bar of soap was no longer being provided and that we should use the dispenser on the wall in the shower. Do they really expect people, especially those of advancing years, to clamber into the shower over the shower tray and back again, probably in dirty shoes, whenever they want to wash their hands? This is cost-cutting taken to a new low. Whatever next, bring our own sheets? Tony Stanley, viae-mail

A I wonder if hotels ever consider that such penny-pinching can be so annoying that it can ruin a guest's stay? You will be pleased to hear that soap is back at the Ibis. "All Ibis hotels in the UK provide soap for guests both in the shower and by the basin. It is housekeeping and hotel management's responsibility to make sure that rooms meet the brand standard, and I can assure you that I have discussed the matter with the general manager of the

hotel," said Dilek Sezer, the company's Yorkshire and Derbyshire director.

Q We have been investigating taking a family trip with Las Vegas as our starting point. We would really like to see the Grand Canyon and Monument Valley but cannot find any luxury accommodation east of Las Vegas that is within reasonable striking distance of Bryce Canyon and Monument Valley. We normally choose Four Seasons, Relais & Châteaux or Starwood resorts. Andrew McCoig, via e-mail

A There is no Four Seasons near by but the concierge at its Las Vegas property told me that your best option would be the minimalist Amangiri (001 435 675 3999,

amanresorts.com) in southern <u>Utah</u>, close to the border with Arizona and surrounded by the Grand Canyon, Monument Valley and Grand Staircase. It has a spa, pool and yoga pavilion, and suites start at a very luxurious £752 a night. **Julia Brookes is the Travel Doctor**

